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These priorities define the most important factors that guide Business Affairs today. They are likely to stay the same over-time and set the basis for Business Affairs' goals and objectives.

Business Affairs has identified five immediate priorities:

- **Operational Efficiency** : We will innovate to streamline business processes and be responsive service providers. We will protect, expand, and optimize our university's financial resources and facilities.
- **Community Engagement** : We will reach out to the UNLV community and those doing business with the university to create a mutual understanding of their needs and our practices.
- **Communication** : We will clearly and succinctly communicate policies; promptly inform appropriate audiences of changes in procedures; and provide multiple platforms for questions. We will provide channels for the campus and our vendors to provide feedback.
- **Talent Development** : We will recruit, retain, and develop employees to create a dynamic collaborative approach to our mission. We will offer professional development opportunities to enhance our employees' skills and knowledge. We will nurture a superior work atmosphere that values diversity, demands integrity, and fosters respect.
- **Facilities and Technology** : We will harness the latest technology and procure equipment to create a positive work environment. We will acquire, construct, and maintain facilities to deliver quality customer-driven support services.

The below are Business Affairs' defined service standards to guide interactions with colleagues and campus customers. Everyone in Business Affairs is responsible for living these culture standards.

The [Business Affairs Service Standards](#) are designed to advance [Business Affairs Strategic Initiatives](#) through support, service, and infrastructure excellence.

- **Collaboration** - We collaborate with experts and freely share non-confidential information that helps us and our teams perform with excellence.
- A** ● **Interdependence** - We acknowledge the interdependence of our work in Business Affairs.
- **Respect** - Every job, every person is important. We are experts in our fields who serve experts in their fields.
- **Empowerment** - We are empowered to solve problems in service to our stakeholders.

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